Quality Policy



Purpose and Objectives

Ístex creates value from Icelandic wool and supports the Icelandic wool industry. We aim to do good and be an outstanding company in all areas we are involved in. We are committed to leading the production of products and services related to Icelandic wool. The goal is to meet the expectations and demands of stakeholders and adhere to the requirements set regarding environmental, human resources, and safety issues. The quality system covers all Ístex operations to lead to better service, ensure product quality, and support improvements. We aim to meet the requirements of ISO 9001.

Focus Areas

The operations and management of Istex should be characterized by

- Professionalism and ambition of staff who possess great skills and knowledge.
- Efficient and economical service that helps Icelandic sheep farmers and customers as much and as best as possible.
- Continuous development and improvements to meet the expectations and demands of staff, wool suppliers, and customers.

Key Values for Success

- An environmental policy that has the most positive impact on sustainability and environmental issues.
- A human resources and salary policy to ensure security, well-being, trust, equality, and a strong team spirit.
- A safety policy to ensure the safety of staff and visitors.

Measurable goals and follow-up to ensure improvements.

Good Communication

Communication channels must be clear, and interactions must be straightforward. We want an intense information flow in all areas.

Responsibility

Management and staff are responsible for implementing the quality policy and ensuring the progress and development of the Icelandic wool industry.

On behalf of Ístex,

Sigurður Sævar Gunnarsson

CEO